Travelling on local transport
Bus and city railway service information for refugees

ENGLISCH
Tickets – prices and tariff zones

New tariff structure
From 01/01/2020, the same three tariff zones – A – B – C – will apply to all tickets, i. e. single tickets, day passes or monthly passes.

Where can I use the tickets?
All the transport companies of the Hannover region are combined in a transport association - the GVH. This has the advantage that the same tickets can be used for the ÜSTRA and regional bus services as well as the railway services (DB Regio, WestfalenBahn, erixx and metronom). GVH tickets can thus be used in all buses, city railways, S-Bahn trains and local trains within the selected zone(s).
<table>
<thead>
<tr>
<th>Ticket Type</th>
<th>A</th>
<th>B / C</th>
<th>A B</th>
<th>B C</th>
<th>A B C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day ticket for one person</td>
<td>€ 5,80</td>
<td>€ 7,40</td>
<td>€ 9,00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day ticket for groups up to 5 persons</td>
<td>€ 10,80</td>
<td>€ 13,60</td>
<td>€ 16,60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day ticket for children (aged 6 to 14)*</td>
<td></td>
<td></td>
<td>€ 2,60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day ticket S (for entitled persons only)</td>
<td>€ 2,90</td>
<td>€ 3,70</td>
<td>€ 4,50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day ticket S for children (for entitled persons only)</td>
<td></td>
<td></td>
<td>€ 1,30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single ticket</td>
<td>€ 2,90</td>
<td>€ 3,70</td>
<td>€ 4,60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6 trip ticket</td>
<td>€ 15,90</td>
<td>€ 19,60</td>
<td>€ 24,60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Short trip ticket</td>
<td></td>
<td></td>
<td>€ 1,60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single ticket for children (aged 6 to 14)*</td>
<td></td>
<td></td>
<td>€ 1,30</td>
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</thead>
<tbody>
<tr>
<td>Monthly pass annual subscription 1st class + € 54.00</td>
<td>€ 57,80</td>
<td>€ 35,00</td>
<td>€ 77,40</td>
<td>€ 50,00</td>
<td>€ 94,80</td>
</tr>
<tr>
<td>Monthly pass 1st class + € 64.00</td>
<td>€ 68,00</td>
<td>€ 46,70</td>
<td>€ 91,00</td>
<td>€ 66,70</td>
<td>€ 111,50</td>
</tr>
<tr>
<td>Monthly pass S (for entitled persons only)</td>
<td>€ 39,40</td>
<td>€ 27,10</td>
<td>€ 52,80</td>
<td>€ 38,70</td>
<td>€ 64,70</td>
</tr>
<tr>
<td>Youth network pass</td>
<td></td>
<td></td>
<td>€ 15,00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Also for accompanying dogs
## Tariff overview

### GVH social tariff (with Region-S card)*

<table>
<thead>
<tr>
<th>Ticket Type</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day ticket S</td>
<td>For one person</td>
<td><strong>2.90 EUR</strong></td>
</tr>
<tr>
<td>Day ticket S for children</td>
<td>For children aged 6–14</td>
<td><strong>1.30 EUR</strong></td>
</tr>
</tbody>
</table>

* The GVH social tariff is only available to eligible persons with Region-S card (from the social welfare office or jobcentre)

### GVH tariff (without Region-S card)

<table>
<thead>
<tr>
<th>Ticket Type</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day ticket for one person</td>
<td>For one person</td>
<td><strong>5.80 EUR</strong></td>
</tr>
<tr>
<td>Day ticket for groups up to 5 persons</td>
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<td><strong>10.80 EUR</strong></td>
</tr>
<tr>
<td>Day ticket for children</td>
<td>For children aged 6–14</td>
<td><strong>2.60 EUR</strong></td>
</tr>
</tbody>
</table>
Monthly pass S – GVH social tariff (with Region-S card)*

1x + 3x 1 month

Conditions:
1 adult + 3 children under 18
each with Region-S card:
· Monday to Friday from 7 p.m.
· All day on Saturdays, Sundays and public holidays

*The GVH social tariff is only available to eligible persons with Region-S card (from the social welfare office or jobcentre)

Monthly pass – GVH tariff (without Region-S card)

1x + 3x 1 month

Conditions:
1 adult + 3 children under 18:
· Monday to Friday from 7 p.m.
· All day on Saturdays, Sundays and public holidays
Where to buy tickets

1. At the ÜSTRA customer centre:
   - All tickets available in advance

2. At the ÜSTRA ticket point:
   - All tickets available in advance

3. At the ÜSTRA Infomobil van:
   - All tickets available in advance

The tickets bought here still need to be stamped before starting your journey:
- At the stop, in the bus, in the city railway train or at the station
4 **From the bus driver:**
   - Only for single tickets and day passes, no monthly passes

5 **From the ÜSTRA ticket machine:**
   - All tickets available (monthly pass with freely selectable 1st day)
   - At all city railway stops

6 **Online or with the GVH app:**
   - Click „Mobility shop“ at gvh.de

The tickets bought here are suitable for starting your journey immediately:
   - The start time and stop are printed on the ticket
Buying tickets from the machine – Example in zone A

1. Please select your GVH ticket

   All tickets have already been validated
   - Short distance ticket
   - Single tickets
   - Day travel tickets
   - Monthly tickets
   - Young person’s network
   - Subsidized rate
   - Niedersachsen-Ticket
   - Handy Prepaid Cards

   Select destination stop

   Info  Map

   22/01/20
   07:55

   Please select your ticket.

2. Please select the desired ticket

   Your selection
   - Subsidized rate

   Day travel ticket S
   - Children’s day travel ticket S
   - Monthly ticket S

   You will need a Region-S-Karte as credentials in order to use the GVH Sozialtarif. You must also show an official identity document if your ticket is checked.

   Info  Back  Cancel

   22/01/20
   07:56

   Please select the desired ticket.
Please select the required tariff zone.

Please pay or select more tickets.
Important information

You need to carry the following documents on every GVH social tariff journey:
· A valid ticket
· The Region-S card
· A proof of arrival or identification papers

More information is also available from the:

1. **Social welfare office**, Hamburger Allee 25, Hanover
2. **Hanover city immigration authority**, Am Schützenplatz 1, Hanover
3. **Housing office (central Hanover)**, Sallstrasse 16, Hanover
4. **Hanover region immigration authority**, Maschstrasse 17, Hanover
5. **ÜSTRA customer centre**, Karmarschstrasse 30/32, Hanover
Do you have any questions?

**Personal consultancy**
ÜSTRA customer centre
Karmarschstrasse 30/32
30159 Hanover

**Opening times**
Mon. – Fri.  9:30 a.m. – 8 p.m.
Sat.       9:30 a.m. – 6 p.m.

**Advice by phone**
T  +49 511 1668-0

**Service times**
Mon. – Fri.  6:00 a.m. – 11 p.m.
Sat.       6:00 a.m. – 8 p.m.
Sun.       7:00 a.m. – 8 p.m.

**Contact for public bodies, associations and societies**
Jens Lichtenberg
jens.lichtenberg@uestra.de